EMERGENCY PLANS MANUAL

Policy No.: FEG 002

Issue date: February 4, 2009

Revised: July, 2014; June 2015, June 2016, May 2022

Issued by: Environmental Services Manager

Approved by: Administrator

GAS OUTAGE

Initiation: The Home is made aware that the supply of natural gas is about to be cut off or has been cut off.

Impact:

- 1. The Home relies on natural gas to heat the Home, provide hot water and cook meals.
- 2. In cold weather, the loss of heat for an extended period may lead to evacuation of the Home.

Procedure:

- 1. Call Enbridge Gas 24 hour emergency number 1-877-969-0999 if no advance warning has been given.
- 2. During non-business hours contact the Environmental Services Manager to report situation.
- 3. Call Administrator or alternate to report situation. He/she will contact the Ministry of Long Term Care and alert the County CAO.
- 4. Assess resident care needs particularly in cold weather.
- 5. Maintenance shall follow directions of gas company officials for turning off and restarting equipment.